Although there are cellular retailers in the area, the service is extremely inadequate. How can they get away with selling a service they know they don't have the antennas/towers for? I had great cell service elsewhere for 3 years and never had so much trouble. I'm now stuck in a contract and get very little use out of it.

I've also learned that any local police scanner in this area can pickup any and every cell phone conversation being had. And that this is a common practice here with the local police department since it's a small town and they don't have anything else to do. Is this not a violation of any kind??

Not only do I $% \left(1\right) =\left(1\right) =\left(1\right)$ feel cheated and conned out of a lot of money, but also violated.

Is this common for police airwaves and cell phones to be so closely connected in some odd one-way fashion? I don't pick up their radio conversations, why are they able to tune in to my phone conversations?

Any advice on actions I should take in either matter would be greatly appreciated.

Thank you,

Liz Byrom
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(580) 782-2317 home
(580) 706-0067 cell that occasionally gets fair service
Cellular One customer (regrettably)